



# What to Expect for your Pets Ultrasound Appointment

To provide your pet with advanced diagnostic imaging, we partner with a specialized traveling Ultrasonographer who visits our clinic once a month. Because they manage a mobile schedule across multiple facilities, we follow specific protocols to ensure your pet's procedure goes smoothly.



## Scheduling & Deposits

- **Designated Day:** We have one set day each month for these procedures. It is the 2nd Tuesday of every month.
- **Booking Deposit:** A \$300 deposit is required at the time of booking to secure your pet's spot on the specialist's schedule.
- **Cancellation Policy:** Deposits are non-refundable unless you cancel or reschedule at least 24 hours before the appointment. This means cancellation by 12pm on Monday morning before the scheduled Tuesday appointment.
- **Cancellations within 24 hours** (after 12pm the Monday before the appointment) will result in a forfeited deposit.



## Drop-Off & The Day of Procedure

- **Morning Drop-Off:** We request that you drop your pet off first thing in the morning.
- **Arrival Window:** The Ultrasonographer provides us with a window of arrival on the day of the procedure rather than a fixed time. Your pet will stay with us for the day until the specialist arrives.
- **Fasting:** Your pet must be fasted (no food) starting midnight the night before. An empty stomach allows for much clearer images of abdominal organs.
- **Shaving:** We will shave the area being examined. This is necessary because fur traps air, which blocks ultrasound waves from reaching the skin and creating a clear image.
- Your pet is **never alone** and will be looked after while they wait to be seen. We offer bedding, walks and water while in our care. Afterwards the ultrasound we offer food and cookies to reward them for being the best patients.



## During the Procedure

- **Comfort & Positioning:** The procedure is non-painful but may be slightly uncomfortable for some pets depending on the angle needed for the best view.
- **Sedation:** To ensure high-quality, diagnostic images, your pet must remain very still. If they are anxious or wiggly, we may administer a mild sedative to keep them calm and comfortable.



## Results

- **Interpretation:** Once the images are captured, they are reviewed by the specialist.
- **Timeline:** You can expect to receive written results and a full report within 3 to 5 business days.